

**MEDIATION PARTICIPANT SURVEY (FORM PS)**

Thank you for choosing the C.A.R Real Estate Mediation Center to mediate your real estate dispute. We hope that you found your mediator and the mediation process valuable. Please take a moment to answer a few brief questions about your experience below. Your individual responses will be aggregated with other responses under the program to help us evaluate our mediators and overall program. Return this completed Form PS by sharing it with C.A.R. staff in the documents section of the case in Caseload Manager or by emailing it to [mediation@car.org](mailto:mediation@car.org). Thank you.

Subject Property Address: \_\_\_\_\_

What was your involvement in the mediation? Check all that apply:

Buyer Seller Listing Broker Selling Broker Attorney Other: \_\_\_\_\_

Was the dispute resolved through mediation? Yes No

Do you think the process was fair? Yes No

Do you think the mediator acted in a fair and unbiased manner? Yes No

If no, please explain:

Do you think the mediator was knowledgeable about real estate transactions? Yes No

Would you use the services of the mediator again or recommend the mediator to others? Yes No

Would you use the services of the C.A.R. Real Estate Mediation Center again or recommend the Center to others? Yes No

Please indicate the format of mediation: Online In-Person Other

If Online, which platform was used (Zoom, etc.) and to what extent, if any, did the format impact or enhance the outcome of the mediation:

Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Would you like to be contacted about your experience? Yes No

Please let us know anything else you wish to share about the mediation:

May we share this survey feedback with the mediator? Yes No